

Executive Offices
1622 East Interstate Avenue
Bismarck, ND 58503



701-221-0567 (office)
701-221-0693 (office)
www.ndemsa.org (web)

North Dakota Department of Health
Division of Emergency Medical Systems
1720 Burlington Drive
Bismarck, ND 58504

October 1, 2020

Dear Christopher Price,

We recognize all of state government was affected by the COVID-19 response. As we are getting into our new normal and licensure is being required, we want to make sure that the needs of North Dakota EMS providers and our membership are being met. We want to work together to make sure North Dakota EMS remains strong. A lack of communication and availability of staff to answer questions from the Division of Emergency Medical Systems has been described by our members as a frequent concern over the last 6 months.

With the newly released licensure application and inspection plan, our membership would like a public meeting in the next week to ask questions and have answers provided. We would like to offer what we hope will be priorities for the office in the next week and year.

- 1) A public forum in the next week to ask questions about the newly released licensure application and plan for inspections.
- 2) Updated licensure applications and information to be housed on the website so it is publicly available rather than emailed only to squad leaders.
- 3) A communication plan to keep agencies and personnel up-to-date with DEMS activities.
- 4) A plan and timeline for administrative rules to be updated.
- 5) EMS Advisory Committee meetings held quarterly. Frequent/timely communication with EMSAC members and up-to-date resources housed on the EMSAC portion of the website.

We appreciate our good working relationship and want to offer these areas that can be improved as a sign of our commitment to making North Dakota EMS great.

Sincerely,



Kelly Dollinger
NDEMSA President